HOTU RAM **IIT ALUMNUS**

MT5/MQL5 Specialist & FX/CFD Prop Trader (5+ Years)
AI Support Chatbot Builder | Discord Community Engagement (1+ Year)
Startup Incubation Executive (iStart Rajasthan) | Kaggle Legacy Expert

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Portfolio *(Click to view my work)*



To: Hiring Manager / Talent Acquisition Team **Availability: Immediate Joining**
Role: Trader Support, MT5 Technical Support & Community Support

APPLICATION FOR TRADER SUPPORT, MT5 TECHNICAL SUPPORT & COMMUNITY ROLES

Dear Hiring Manager,

I am writing to express my interest in joining your team in a Trader Support, MT5 Technical Support, or Community Support role. Rather than simply stating that I understand proprietary trading and FX/CFD workflows, I have built two complete unofficial concept prototypes—**Moneta Funded** and **Jet Funded**—featured in my **AI Trader Support Gallery**. Each case study combines a Gemini AI support chatbot, a self-service rulebook center with an interactive drawdown calculator, and a full technical research report designed to clarify complex evaluation rules and deflect repetitive tickets.

MT5 Platform Mastery & Practical Trading Background

I started trading Forex, Gold (XAUUSD), and crypto markets in 2020 while completing my M.Sc. in Physics at IIT Patna, building 5+ years of daily hands-on experience across MT4 and MT5. Because I actively trade within prop evaluation frameworks, I can diagnose everyday platform and execution issues—rollover spread widening, news volatility, margin/leverage constraints, order rejections, and drawdown calculations—from a trader's perspective while upholding firm rules. I also build custom MQL5 utilities (**MT5 Showcase**), including a Standalone Risk/Reward Calculator, an All-in-One Session & Killzone HUD, and minimum trade duration timers, which sharpened my ability to explain technical mechanics in simple terms.

Frontline Trader Support & Institutional Communication

Over the past year, I have helped retail traders in Discord communities resolve everyday questions on evaluation rules, onboarding, platform setup, KYC, and crypto payouts with patience and clear de-escalation. Previously, I spent two years as a **Startup Incubation Executive** at **iStart Rajasthan** (Govt. of Rajasthan), where I evaluated 1,000+ startup ideas, resolved founder queries across the government web portal, coordinated workshops and stakeholders, and delivered research reports. Combined with earning Kaggle's **Discussions Legacy Expert** title (390+ posts), this background trained me to communicate accurately, stay calm under volume, and work within structured workflows.

I am fully comfortable with remote work and rotational 24/7 shifts across global time zones, and I am available for immediate joining. I would welcome the opportunity to walk you through my **Portfolio**, live AI support prototypes, and MQL5 tools on a short call.

Thank you for your time and consideration.

Sincerely,

Hotu Ram

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